



## AVer MT500 Firmware Release Notes – April 2<sup>nd</sup> , 2026

<b>VERSION</b>	<b>0.0.0000.14</b>
<b>CAMERA COMPATIBILITY</b>	<ul style="list-style-type: none"><li>• TR310/TR311/TR311HN/TR313/TR331/TR333 V0.0.0000.21 and later</li><li>• TR530+ V0.0.1000.47 and later</li><li>• PTZ310/PTZ310N/PTZ330/PTZ330N V0.0.0000.56 and later</li><li>• TR333V2/TR323NV2/TR313V2/TR311HWV2 V0.1.0000.23 and later</li><li>• PTZ310U(N)V2/PTZ330U(N)V2/PTZ211/PTZ231 V0.0.0000.24 and later</li><li>• TR211/TR315(N)/TR335(N) V0.0.0000.24 and later</li><li>• TR535 V0.0.0000.18 or later</li><li>• CAM550 V0.0.8004.20/CAM570 V0.0.8102.48/CAM520Pro3 V0.0.9602.18 or later</li><li>• TR615 0.0.0000.11 or later</li></ul>
<b>MT500 AI FEATURE SUPPORT</b>	<ul style="list-style-type: none"><li>• MT500 AI Features Include: InstaConfig, IntelliSwitch, and Face Focus</li><li>• Supported Models: TRV3, TRV2, TR535, and TR615</li></ul>
<b>MIC COMPATIBILITY</b>	<ul style="list-style-type: none"><li>• Audio Technica<ul style="list-style-type: none"><li>■ ATND1061DAN, ATND1061LK</li><li>■ ATUC-50</li><li>■ ATUC-IR</li></ul></li><li>• BIAMP<ul style="list-style-type: none"><li>■ Parlé Ceiling Microphones<ul style="list-style-type: none"><li>◆ Requires Parlé product revision A or B</li></ul></li></ul></li></ul>

	<ul style="list-style-type: none"> <li>◆ One ceiling microphone arrays is permitted for network box (one TCM-X or TCM-XA with TCM-XEX)</li> <li>■ Tesira Digital Signal Processor (DSP)</li> <li>• BOSCH <ul style="list-style-type: none"> <li>■ CCS 1000 D Digital Discussion System</li> <li>■ DICENTIS Wireless Discussion System</li> <li>■ DICENTIS Conference System</li> </ul> </li> <li>• ClearOne <ul style="list-style-type: none"> <li>■ CONVERGE® Pro 2 (DSP)+ BMA360 (Mic)</li> <li>■ BMA360D</li> <li>■ BMA360DX</li> </ul> </li> <li>• Nureva <ul style="list-style-type: none"> <li>■ HDL300, Dual HDL300, HDL310, HDL410</li> </ul> </li> <li>• Sennheiser <ul style="list-style-type: none"> <li>■ TeamConnect Ceiling 2 (TCC 2)</li> <li>■ TeamConnect Ceiling Medium (TCC M)</li> <li>■ EW-DX EM 2</li> <li>■ EW-DX EM 2 Dante</li> <li>■ EW-DX EM 4 Dante</li> <li>■ EW-DX TS 3-Pin (and compatible microphones)</li> <li>■ EW-DX TS 5-Pin (and compatible microphones)</li> </ul> </li> <li>• Shure <ul style="list-style-type: none"> <li>■ IntelliMix® P300 Audio Conferencing Processor</li> <li>■ IntelliMix® Room Audio Processing Software</li> <li>■ MXA910 / MXA710 / MXA310 Microphone</li> <li>■ MXA901 Microphone</li> <li>■ MXA920-S/MXA920-R Ceiling Array Microphone</li> <li>■ Microflex® Complete Wireless (MXCW) System</li> </ul> </li> <li>• Yamaha <ul style="list-style-type: none"> <li>■ RM-CG, RM-TT, RM-CR &amp; RM-W</li> </ul> </li> </ul>
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<p><b>0.0.0000.14</b></p> <p><b>Release date:</b></p> <p><b>April 2<sup>nd</sup>, 2026</b></p>	<p><b>New Features:</b></p> <ul style="list-style-type: none"><li>• None.</li></ul> <p><b>Improvements:</b></p> <ul style="list-style-type: none"><li>• None.</li></ul> <p><b>Important Note on Voice Tracking Installation:</b></p> <ul style="list-style-type: none"><li>• For optimal performance, consider the environment, materials, and distances. Assess room size, layout, and acoustics. Different surfaces affect sound reflection and absorption. Maintain proper distances between devices and the coverage area. For the best results, consult a local AVer tech expert to address specific needs and troubleshoot potential issues.</li></ul> <p><b>Known Issues:</b></p> <ul style="list-style-type: none"><li>• Progress bar on webpage may appear stuck during v11 to v14 upgrades; firmware completes successfully and UI behavior will normalize in subsequent versions.</li><li>• When an input source is unplugged (e.g., USB In 1), a brief and subtle output flicker may occur on Output 2.</li><li>• The UVC connection will be re-established when switching profiles.</li><li>• BIAMP Parl� Ceiling Microphones limitation<ul style="list-style-type: none"><li>a. One ceiling microphone array is permitted for network box (one TCM-X or TCM-XA with TCM-XEX)</li><li>b. Parl� Ceiling Microphones require Parl� product revision A or B.</li></ul></li></ul>
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	<p><b>Notes and Recommendations:</b></p> <ul style="list-style-type: none"> <li>• To ensure Face Focus operates properly, please make sure that voice tracking is functioning correctly.</li> <li>• For optimal performance, it is recommended to assign only one person per preset.</li> </ul> <p><b>Bug Fixed:</b></p> <ul style="list-style-type: none"> <li>• 1080p@60Hz HDMI input support for PC sources.</li> </ul>
<p><b>0.0.0000.11</b></p> <p><b>(First public release)</b></p> <p><b>Release date:</b></p> <p><b>February 2<sup>nd</sup>, 2026</b></p>	<p><b>New Features:</b></p> <ol style="list-style-type: none"> <li>1. Support two separate outputs</li> <li>2. Support onboard recording via USB 2.0 storage and NAS server connection</li> <li>3. Support new AI features (InstaConfig, IntelliSwitch, Face Focus)</li> <li>4. Support audio mixing with Dante input</li> <li>5. Support USB bypass</li> <li>6. Support Advanced Layout</li> </ol> <p><b>Improvements:</b></p> <ol style="list-style-type: none"> <li>1. None. First public release.</li> </ol> <p><b>Important Note on Voice Tracking Installation:</b></p> <ol style="list-style-type: none"> <li>1. For optimal performance, consider the environment, materials, and distances. Assess room size, layout, and acoustics. Different surfaces affect sound reflection and absorption. Maintain proper distances between devices and the coverage area. For the best results, consult a local AVer tech expert to address specific needs and troubleshoot potential issues.</li> </ol> <p><b>Known Issues:</b></p> <ol style="list-style-type: none"> <li>1. 1080p60 HDMI input from PC is not supported. This issue will be resolved in the next</li> </ol>

	<p>release.</p> <ol style="list-style-type: none"><li>2. When an input source is unplugged (e.g., USB In 1), a brief and subtle output flicker may occur on Output 2.</li><li>3. The HDMI monitor name may be displayed incorrectly when MT500 is connected to a PC. This issue will be resolved in the next release.</li><li>4. The UVC connection will be re-established when switching profiles.</li><li>5. BIAMP Parl� Ceiling Microphones limitation<ol style="list-style-type: none"><li>a. One ceiling microphone array is permitted for network box (one TCM-X or TCM-XA with TCM-XEX)</li><li>b. Parl� Ceiling Microphones require Parl� product revision A or B</li></ol></li></ol> <p><b>Notes and Recommendations:</b></p> <ol style="list-style-type: none"><li>1. To ensure Face Focus operates properly, please make sure that voice tracking is functioning correctly.</li><li>2. For optimal performance, it is recommended to assign only one person per preset.</li></ol> <p><b>Bug Fixed:</b></p> <ol style="list-style-type: none"><li>1. None. First public release.</li></ol>
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